

November 17, 2011
Via Electronic Filing

Jocelyn Boyd, Chief Clerk and Administrator
South Carolina Public Service Commission
Synergy Business Park
101 Executive Center Drive
Columbia, South Carolina 29210

Re: United Telephone Company of the Carolinas LLC d/b/a CenturyLink
General Subscriber Services Tariff

Dear Ms. Boyd:

Enclosed for filing, please find revisions to the United Telephone Company of the Carolinas LLC d/b/a CenturyLink General Subscriber Services Tariff. These revisions are submitted with a November 17, 2011 issue date and a proposed effective date of December 1, 2011. The tariff pages enclosed for review and approval are as follows:

Index	Fifth Revised Index Page 4.1	Section U100.	Fourth Revised Page 36.0.1
Section U13.	Tenth Revised Contents Page 3	(Cont'd)	Fourth Revised Page 36.0.2
	Fourteenth Revised Page 7.4		Second Revised Page 36.0.3
	Fourth Revised Page 36		Second Revised Page 36.0.4
	Eleventh Revised Page 37		Second Revised Page 36.2
Section U100.	Second Revised Page 9.3		First Revised Page 36.3
	Second Revised Page 9.4		

This filing eliminates Talking Call Waiting as an available feature for residence and business customers. The manufacturer of the network software and hardware platform that supports the Talking Call Waiting feature or functionality has discontinued support of the platform as of December 31, 2009. The Company has only a dwindling stock of spare hardware components with which to adequately maintain the network platform and the underlying Talking Call Waiting feature or functionality, and the components are all manufacturer discontinued, proprietary, and/or unavailable in the open market. The cost to migrate the small number of CenturyLink customers who subscribe to this feature or functionality to an alternative Company infrastructure is prohibitive. In addition, the discontinued support of the manufacturer has led to sporadic outages resulting in some of the Company's subscribers to Talking Call Waiting being adversely impacted.

Impacted customers were provided notification of this change during the month of October by bill message.

If you have questions regarding this filing, you may call me at (913) 345-7535.

Sincerely,



Robyn Crichton

Attachment

cc: Rich Schollmann
Zel Gilbert
Ann Prockish

SC 11-07

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GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas **LLC**
d/b/a CenturyLink

Fifth Revised Index Page 4.1 (C)
 Cancels Fourth Revised Index Page 4.1 (C)

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GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas **LLC**
d/b/a CenturyLink

Tenth Revised Contents Page 3
Cancels Ninth Revised Contents Page 3

(C)

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U13. MISCELLANEOUS SERVICE ARRANGEMENTS

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Fourteenth Revised Page 7.4 (C)
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U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9.3 RATES AND CHARGES (Cont'd)

b. Custom Calling Service Packages

Monthly
Rate (D)

Package 4: **Essentials** (C)
Enhanced Call **Waiting** (D)

Three-Way Calling

Call Forwarding

Return Call

Repeat Dial

Caller ID with Name

(includes Anonymous Call Rejection)

Speed Dial 8

Call Waiting ID

Call Forward No Answer-Fixed

Call Forward Busy-Fixed

(i) Residence

Not Available

(ii) Business

\$18.00

(D)

(D)

(D)

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U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.24 **RESERVED FOR FUTURE USE**

(C)

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(D)

GENERAL SUBSCRIBER SERVICES TARIFF

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U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.24 **RESERVED FOR FUTURE USE** (Cont'd)

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(D)

GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas **LLC**
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Second Revised Page 9.3 (C)
Cancels First Revised Page 9.3 (C)

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U100. OBSOLETE SERVICE OFFERINGS

U100.8 CUSTOM CALLING SERVICES (Cont'd)

U100.8.2 RATES AND CHARGES (Cont'd)

b. Custom Calling Service Packages (Cont'd)

(6) (Obsoleted 12/1/99, Type B, Tariff Reference Section U13.9)

	Monthly Rate	(D)
Advantage Plus: Enhanced Call Waiting		
Caller ID with Name		
(includes Anonymous Call Rejection)		
Return Call		
Call Waiting ID		
Call Forwarding No Answer-Fixed		
Call Forwarding Busy-Fixed		
Residence or Business	\$16.00	(D)

(7) (Obsoleted 03/06/06, Type B, Tariff Reference Section U13.9)

Package 5:	<u>Elite</u>	(C)
	Enhanced Call Waiting	
	Three-Way Calling	
	Call Forwarding	
	Return Call	
	Repeat Dial	
	Caller ID with Name	
	(includes Anonymous Call Rejection)	
	Call Waiting ID	
	Call Waiting Options	
	Call Forward No Answer-Fixed	
	Call Forward Busy-Fixed	
	Residence or Business	23.00 (D)

(D)
(D)

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U100. OBSOLETE SERVICE OFFERINGS

U100.8 CUSTOM CALLING SERVICES (Cont'd)

U100.8.2 RATES AND CHARGES (Cont'd)

b. Custom Calling Service Packages

(Obsoleted 06/20/08, Type B, Tariff Reference, Section U13.)

		Monthly Rate	(D)
(8)	Package 1: <u>In Touch with Call Forwarding</u> Enhanced Call Waiting Three-Way Calling Call Forwarding Call Forward No Answer-Fixed Call Forward Busy-Fixed Residence or Business	\$ 9.00	(D)
(9)	Package 2: <u>In Touch with Return Call</u> Enhanced Call Waiting Three-Way Calling Return Call Call Forward No Answer-Fixed Call Forward Busy-Fixed Residence or Business	13.00	(D)
(10)	Package 3: <u>Call Manager</u> Enhanced Call Waiting Three-Way Calling Call Forwarding Return Call Repeat Dial Call Forward No Answer-Fixed Call Forward Busy-Fixed Residence or Business	16.00	(D)
(11)	Package 4: <u>Essentials</u> Enhanced Call Waiting Three-Way Calling Call Forwarding Return Call Repeat Dial Caller ID with Name (includes Anonymous Call Rejection) Speed Dial 8 Call Waiting ID Call Forward No Answer-Fixed Call Forward Busy-Fixed (i) Residence	18.00	(D)

(D)
(D)

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U100. OBSOLETE SERVICE OFFERINGS

U100.10 SPECIAL PACKAGED OFFERINGS (Cont'd)

U100.10.1 Solutions – Residence (Cont'd)

b. Rates and Charges (Cont'd)

Solutions Packages (Cont'd)
 (Obsoleted 03/27/07, Type B, Tariff Reference Section U27.1)

	Monthly Rate	(D)
(3) <u>Ideal Solution</u> Local Exchange Service Custom Calling Package 4 60 minutes of Local Toll	\$ 35.95	(C) (D)
(4) <u>Sure Solution II</u> Local Exchange Service Custom Calling Package 4	30.95	(C) (D)
(5) <u>Choice Solution</u> Local Exchange Service Custom Calling Package 1 60 minutes of Local Toll	27.95	(D)
(6) <u>Standard Solution I</u> Local Exchange Service Custom Calling Package 1	24.95	(D)
(7) <u>Basic Solution</u> Local Exchange Service Custom Calling Package 6 60 minutes of Local Toll	35.95	(D)
(8) <u>Classic Solution</u> Local Exchange Service Custom Calling Package 6	30.95	(D)

(D)
 (D)

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U100. OBSOLETE SERVICE OFFERINGS

U100.10 SPECIAL PACKAGED OFFERINGS (Cont'd)

U100.10.1 Solutions – Residence (Cont'd)

b. Rates and Charges (Cont'd)

Solutions Packages (Cont'd)
(Obsoleted 03/27/07, Type B, Tariff Reference Section U27.1)

	Monthly Rate	(D)
(9) <u>Core Solution</u>	\$ 36.75	(D)
Local Exchange Service		
Enhanced Call Waiting – Optional		(D)
Call Forwarding		
Three-Way Calling		
Caller ID with Name		
(includes Anonymous Call Rejection)		
Repeat Dialing		
Return Call		
Call Forward No Answer-Fixed		
Call Forward Busy-Fixed		
Speed Dial 8		
Selective Call Acceptance		
Selective Call Forwarding		
Selective Call Ring		
Selective Call Blocking		
(10) <u>Clear Solution</u>	36.75	(D)
Local Exchange Service		
Call Forwarding		
Three-Way Calling		
Caller ID with Name		
(includes Anonymous Call Rejection)		
Repeat Dialing		
Return Call		
Call Forward No Answer-Fixed		
Call Forward Busy-Fixed		
Speed Dial 8		
Selective Call Acceptance		
Selective Call Forwarding		
Selective Call Ring		
Selective Call Blocking		

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U100. OBSOLETE SERVICE OFFERINGS

U100.10.1 SOLUTIONS – RESIDENCE (Cont'd)

U100.10.1.1 RATES AND CHARGES (Cont'd)

- a. Solutions Packages (Cont'd)
(Obsoleted 06/20/08, Type B, Tariff Reference, Section U27.)

	Monthly Rate	
(11) <u>Standard Solution II</u> Local Exchange Service Custom Calling Package 1	\$23.95	(D)
(12) <u>Personal II Solution</u> ⁽¹⁾ Local Exchange Service Enhanced Call Waiting - Optional	31.95	(D)
Call Waiting ID Call Forwarding Basic Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Return Call Repeat Dial Call Forward No Answer-Fixed Call Forward Busy-Fixed Selective Call Forward		(D)
(13) <u>Home II Solution</u> Local Exchange Service Enhanced Call Waiting - Optional Call Waiting ID Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Call Forward No Answer-Fixed Call Forward Busy-Fixed	29.95	(C)
(14) <u>Safe and Sound II Solution</u> ⁽²⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection)	24.95	(T)

⁽¹⁾ Privacy ID is available as an add-on to this package at the rate shown in Section U13.23.3.3.

⁽²⁾ Customers must purchase the deregulated services LineGuard or Data LineGuard and Home Phone Warranty.

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U100. OBSOLETE SERVICE OFFERINGS

U100.10.1 SOLUTIONS – RESIDENCE (Cont'd)

U100.10.1.1 RATES AND CHARGES (Cont'd)

- a. Solutions Packages (Cont'd)
(Obsoleted 06/20/08, Type B, Tariff Reference, Section U27.)

	Monthly Rate	
(15) <u>Core Solution Plus</u>	\$40.75	
Local Exchange Service		
Enhanced Call Waiting - Optional or		
Call Forwarding		(D)
Three-Way Calling		
Caller ID with Name		
(includes Anonymous Call Rejection)		
Repeat Dial		
Return Call		
Call Forward No Answer-Fixed		
Call Forward Busy-Fixed		
Speed Dial 8		
Selective Call Acceptance		
Selective Call Forwarding		
Selective Call Ring		
Selective Call Blocking		
Privacy ID		

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U100. OBSOLETE SERVICE OFFERINGS

U100.10 SPECIAL PACKAGED OFFERINGS (Cont'd)

U100.10.2 Solutions - Business (Cont'd)

b. Rates and Charges (Cont'd)

Solutions Packages (Cont'd)

(Obsoleted June 16, 2005, Type B, Tariff Reference Section U27.2 –
 Ideal Solution, Choice Solution, Standard Solution I, Standard
 Solution II, Basic Solution and Classic Solution)

		<u>Rate</u>	(D)
(2)	<u>Ideal Solution</u> Local Exchange Service Custom Calling Package 4 60 minutes of Local Toll	\$52.95	(C) (D)
(3)	<u>Choice Solution</u> Local Exchange Service Custom Calling Package 1 60 minutes of Local Toll	44.95	(D)
(4)	<u>Standard Solution I</u> Local Exchange Service Call Waiting 60 minutes of Local Toll	40.95	(D)
(5)	<u>Standard Solution II</u> Local Exchange Service Custom Calling Package 1	37.95	(D)
(6)	<u>Basic Solution</u> Local Exchange Service Custom Calling Package 6 60 minutes of Local Toll	50.95	(D)
(7)	<u>Classic Solution</u> Local Exchange Service Custom Calling Package 6	45.95	(D)

(D)
 (D)

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U100. OBSOLETE SERVICE OFFERINGS

U100.10 SPECIAL PACKAGED OFFERINGS (Cont'd)

U100.10.2 Solutions – Business (Cont'd)

c. Rates and Charges (Cont'd)

Solutions Packages (Cont'd)

(Obsoleted June 23, 2006, Type B, Tariff Reference Section U27.2 – Sure Solution II)

	Monthly <u>Rate</u>	(D)
(8) <u>Sure Solution II</u> Local Exchange Service Custom Calling Package 4	\$47.95	(C) (D)
- Unlimited expanded ⁽¹⁾ local calling option (Region Call)	52.95	(T)

⁽¹⁾ Customers who subscribe to this service after June 16, 2005, must also purchase the Company's Voicemail Service and Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to June 16, 2005, must continue subscribing to Voicemail and either the grandfathered Small Business Unlimited long distance plan or Small Business Unlimited Solutions II long distance plan.

(D)
(D)

(T)